**DGM - SERVICE**

* Drive The entire service division of the organization
* Achieve the service satisfaction level as per company objective
* Monitoring the team based on KRA
* Capable to lead a service team of 150 employees
* Capable to solve the technical and operational crisis
* Experience in in-service operation of the power electronics industry.
* Service revenue development through the team.
* Capable in-service partner management
* Adapting modern service techniques in the service division
* Make sure the Department segment profitability
* Visit major customer on regular visits